



June 2, 2003

Ms. Chris Clarke-Epstein  
Speaking! Leading the Way to Learning  
P.O. BOX 37  
Wausau, WI 54402-0037

Dear Chris,

Thank you for the outstanding presentation you delivered at the 5<sup>th</sup> Annual Tourism Reception on Thursday, May 29, 2003. We have received excellent feedback from attendees regarding the reception, and in particular, the message you delivered.

You have that rare ability to take the needs of your client and incorporate them into a program that is engaging for the listener. By interweaving the primary ideas the CVB was trying to communicate into your own personal experiences, the audience was able to relate to your message and adapt it to their own workplace situations. Well done!

We appreciate your support of the CVB and your interest in the future of the Wausau Area. I look forward to working with you on other opportunities in the months and years ahead.

Sincerely,

A handwritten signature in black ink, appearing to read "Darlen Schaefer".

Darlen Schaefer  
Executive Director

WAUSAU/CENTRAL WISCONSIN CONVENTION & VISITORS BUREAU

10204 PARK PLAZA, SUITE B, MOSINEE, WI 54455 | (715) 355-8788 | 888-WI-VISIT | FAX (715) 359-2306 | WWW.WAUSAUCVB.CO

MOSINEE | RIB MOUNTAIN | ROTHSCHILD | SCHOFIELD | WAUSAU | WESTON