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October 17, 2003

Chris Clarke-Epstein, CSP  
SPEAKING!  
P.O. Box 37  
Wausau, WI 54402

Re: Presentations at IASA 2003 WI Chapter Fall Conference

Dear Chris:

I wanted to let you know that I continue to hear positive comments about your keynote address and breakout session at the IASA Wisconsin Chapter Fall Conference. Just this week, an IASA member I happened to see at a meeting mentioned to me that they thought your presentations were excellent, and made the conference well worth attending!


I'm not surprised, though, knowing the time and effort you put into our sessions. You really did your "homework" – taking the time to learn about our members, their backgrounds and challenges, and how your sessions could help them!

Your presentations received the highest ratings of all the speakers at the conference. Attendees gave you 4.6 (on a 5 point scale) for the keynote, and 4.5 for the breakout session. Their comments reflect the impact you had:

- "Very entertaining and thought-provoking."
- "There were so many key take-aways."
- "Learned a lot. Many good practices to try to implement."
- "Very stimulating and refreshing – excellent speaker!"
- "One of the best motivational speakers I've ever heard."

Thanks for helping make our Fall Conference a success!

Sincerely,



Mary Gang  
Vice-President - Professional Development, 2003/2004