

October 8, 2004

Chris Clarke-Epstein  
SPEAKING  
P.O. Box 37  
Wausau, WI 54402

Dear Chris:

I'd like to thank you for an outstanding presentation. As you will see from the evaluation results, you were one of our most successful Management Team presentations. Evaluation comments attribute your success to your ability to connect with the audience, deliver relevant and meaningful information, and inject humor in an appropriate way. Our 50+ managers were positively impacted by these factors.

It is now three weeks after your presentation and employees are still talking about what they've learned from you and more importantly how they are able to apply that information in their work setting.

Thank you for your energy, your willingness to share personal stories, and for your dedication. You are an outstanding and gifted presenter whose had positively impacted our college.

Sincerely,



Sue Budjac  
Vice President of Academic Affairs

SB/lah  
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