



TRAINING PROGRAM EVALUATION SUMMARY
“How to Manage Change Creatively”
November 19, 2003
10:30 a.m.-12:00 Noon
Chris Clarke-Epstein



	Excellent	Good	Average	Adequate	Poor
Content:	20	4			
Length:	14	10			
Pace:	14	7	2		
Materials:	10	12	2		
Trainer:	22	2			

What did you find most helpful about the presentation?

- Inspiration to continue to change and to practice or put into action new information.
- I enjoyed her personal stories regarding change in her own life. To me, it had more meaning because of the fact that she is someone who has experienced changes in her own life and learned how to deal with them. This would not have meant as much if it had come from a very young person who hadn't had some major life-changing experiences.
- The reminder that change is part of life. Try to leave the comfort zone once in a while.
- The two outlines: 1) What we do when faced with change; 2) Outline of things that will/should not change.
- It gave me a whole new perspective on 'change' and on life in general.
- A new way of looking at the dynamics of change and how it affects us.
- What I found the most helpful about the presentation is that change can be good and you have to be open to change in order for it to work.
- Material and presentation related to the many continued changes we are all experiencing in the City of Milwaukee.
- The presenter was very practical and personable in her presentation. The information presented was very simple and useful in understanding “change” in the workplace and in life.
- Serious concepts were presented in humorous way that made it easy to understand and internalize.
- Relating change not so much to “an organization” but more to daily life.
- Relevant to the times.
- I thought the information was helpful, thought provoking and certainly timely with all the changes we have had and will continue to have.
- Change will happen no matter what we do, so it's best to accept it and “grow” from it.
- The awareness of the need to accept change.
- It served as a reminder that LIFE really is all about change and that adapting to that is vital to our own well being.
- Speaker was very dynamic and kept your interest.
- Good ideas presented with humor; held my interest.
- Change is inevitable, so being flexible is key to accepting and embracing it. Learning takes place in the “stretch zone.” Relationships are important. Values are also important, because values don't change.
- She was very upbeat and had such a positive outlook and positive creative suggestions for handling change – with examples that really made it clear and will be easily remembered.
- Tangible advice on what will change, should change, and should not change.
- The trainer's use of her family to show examples of change.

What would you change if the session were offered again?

- A larger room would be appropriate to encourage group interaction.
- I would add more specific dialog on change within departments such as, working with a new boss or working with new staff as a result of office mergers.